

# **Access Statement For Heritage Motor Centre**

## **Introduction**

The British Motor Industry Heritage Trust (BMIHT) is fully committed to ensuring that all of its activities are fully accessible to everyone and to removing all physical, sensory, intellectual and cultural barriers to learning and enjoyment of its collections and museum.

## **Pre-Arrival**

- Large print version of museum leaflet available upon request
- 100% A compliant website
- Access statement available on website
- Carers receive free entry into museum

## **Arrival & Car Parking Facilities**

- 4 designated car parking spaces for the less able close to the main entrance
- Telephone 01926 641188 in advance to pre book a parking space if required
- Directional signage for parking and access to the museum entrance
- Tarmac level pedestrian routes from car park to museum entrance
- Contact telephone number displayed on main site entrance signage

## **Main Entrance & Reception**

- Main entrance and reception area of museum are flat
- Museum doors open automatically
- Opening times 10am - 5pm, pay desk is manned during these hours
- Pay desk counter features a lowered section
- Assistance can be provided, enquire at pay desk
- Portable induction loop available from pay desk
- Wheelchairs available upon request, pre bookable in advance 01926 641188
- Free guided tours twice a day, 11.15am and 2.15pm
- Assistance and guide dogs only are allowed into the museum

## **Public Areas - General (Internal)**

- Lift, with automatic door, access to all floors of the museum
- Audio guides available for exhibitions
- All floors are level without any steps
- Flooring is painted concrete
- Telephone access from pay desk, please enquire
- Seating provided in Making British Cars and amongst car displays
- Induction loops fitted into Making British Cars where audio is incorporated
- Lighting within Making British Cars is very limited and exhibition is quite dark
- Baby changing facilities available in ground floor disabled toilet

### **Public Areas - WC**

- One disabled unisex toilet provided on ground floor - level floor with doors, assistance can be provided for passing through doors. Support rails provided.
- Two disabled unisex toilets provided on level one close to museum cafe - accessible via lift. Support rails provided.

### **Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe**

- Cafe is brightly lit
- Flooring is polished laminate
- Tables and seating can be moved if required, please ask.
- All tables have central support columns
- Cafe staff able to advise of menu, printed menu displayed in serving area
- Consult cafe staff regarding food content
- Entirely non smoking venue
- Picnic area available outside, accessed over lawn

### **Shop**

- Level access to and within the shop
- Assistance available, please ask shop staff
- Counter is accessible in height for all visitors
- From main entrance the shop is located to the far left of the museum hall and signed in capitals above entrance to shop

- Portable induction loop can be taken into the shop

### **Additional Information**

- Copies of our full access policy are available upon request

### **Contact Information**

- Address: Heritage Motor Centre, Banbury Road, Gaydon, Warwickshire, CV35 0BJ
- Telephone: 01926 641188
- Fax: 01926 641555
- Email: [enquiries@heritage-motor-centre.co.uk](mailto:enquiries@heritage-motor-centre.co.uk)
- Website: [www.heritage-motor-centre.co.uk](http://www.heritage-motor-centre.co.uk)
- Hours of operation: Daily 10am - 5pm, closed 24 Dec - 1 Jan

**We welcome your feedback to help us continuously improve if you have any comments please email [enquiries@heritage-motor-centre.co.uk](mailto:enquiries@heritage-motor-centre.co.uk)**